Drivers are encouraged to plan their refueling by checking station status at https://m.cafcp.org or their preferred hydrogen station status app.*

Sacramento region retail hydrogen customers are advised that station availability will be limited through the end of January. During this period, stations that come online will be operating at very high customer demand and therefore will require a pause to refresh periodically (approximately every 30 minutes or after three back-to-back fills).

Sacramento Shell Station. One dispenser is online. Please note that due to high demand, the station may go offline for brief periods to allow pressures to boost. The second dispenser is still offline, troubleshooting ongoing, the repairs may take two weeks to complete. We sincerely apologize for the inconvenience we know this is causing and are working to complete the required maintenance as quickly as possible.

Citrus Heights Shell Station. Dispenser 2 is operational, however online status is dependent on the amount of hydrogen in inventory. Also note the dispenser may show offline temporarily to allow the station to build pressure between fills due to the high demand. Dispenser 1 is offline due to unplanned maintenance. Detailed diagnosis is ongoing and may take four weeks to complete. We sincerely apologize for the inconvenience we know this is causing and are working to complete the required maintenance as quickly as possible.

West Sacramento Iwatani Station is offering attended fueling. Please refer to the station page for operating hours. Expect long wait times. Check the station page regularly for updates.

Numerous countermeasures addressing station customer service, station parts supply chain, and maintenance staffing challenges are also being implemented to improve industry responsiveness and customer experience.

We continue to monitor progress and will provide further updates.

* Note that SOSS offers the most current station status information; CaFCP cannot vouch for the accuracy or timeliness of station status on other platforms.

Additional Information

• Drivers may wish to contact their dealerships or automaker customer service toll-free support line if they need assistance due to a station outage.
• The following are additional hydrogen provider resources:
  o Air Products: 1-800-224-2724 (Use option 2 when calling the customer service number)
  o True Zero: (844) 878-9376; https://www.truezero.com