San Francisco Downtown and East Bay
Retail Hydrogen Station Network Status in California
Updated August 18, 2022

Downtown San Francisco and East Bay drivers are advised to plan their refueling by checking station status at https://m.cafcp.org or their preferred hydrogen station status app.*

- **Oakland Grand Avenue Station**, 350 Grand Avenue, Oakland, CA 94610
  Station is **offline** for a mechanical issue. We are working to restore normal operation and appreciate your patience. - True Zero Team.

- **Emeryville Station**, 1172 45th St, Emeryville, CA 94608
  Emeryville will be **out of service** until 5:00 pm, Thursday, August 18. n ETA will be posted when available.

- **Berkeley Station**, 1250 University Avenue, Berkeley, CA 94702
  This station is **offline** for an unexpected/unplanned technical issue. It is still being diagnosed.

- **Hayward Station**, 391 West A Street, Hayward, CA 94541
  Station is **offline** for maintenance and upgrades. We are working to restore normal operation and appreciate your patience. - True Zero Team.

- **San Francisco Mission St Station (3550 Mission Street)** is **unavailable** (see below).
- **San Francisco Harrison St Station (1201 Harrison Street)** is **unavailable** (see below).

San Francisco/Oakland/Berkeley retail hydrogen customers are advised that the following are nearby hydrogen fueling stations that currently operational.

- **San Francisco Third St Station**, 551 Third Street, San Francisco, CA 94107, is **online**.
  Station is experiencing high demand. Pumps may go offline or be limited periodically to allow pressure to boost

- **South San Francisco Station**, 248 South Airport Blvd., South San Francisco, CA 94080 is **online**.
  Pumps may Refresh periodically to allow pressure to boost.

- **Mill Valley Station**, 570 Redwood Highway, Mill Valley, CA 94941 is **online**.

- **Concord Station**, 605 Contra Costa Boulevard, Concord, CA 94523 is **online**.

- **San Ramon Station**, 4475 Norris Canyon Road, San Ramon, CA 94583 is **online**.

- **Fremont Station**, 41700 Grimmer Boulevard, Fremont, CA 94538 is **online**.

The following San Francisco stations are unavailable for longer than 30-days and are temporarily removed from **SOSS**:

- **San Francisco Mission St Station (3550 Mission Street)**.
  This station is unavailable. It is under construction for a non-hydrogen related improvement and has been temporarily removed from the CaFCP SOSS site pending a return to operation. This work is expected to be completed by September; however, the schedule is beyond Shell Hydrogen’s control.
• **San Francisco Harrison St Station (1201 Harrison Street).**

  *This station is unavailable and has been temporarily removed from the CaFCP SOSS site pending a return to online status. The station is anticipated to reopen at the end of 2022.*

Numerous countermeasures addressing station customer service, station parts supply chain, and maintenance staffing challenges are also being implemented to improve industry responsiveness and customer experience.

We continue to monitor progress and will provide further updates.

*Note that SOSS offers the most current station status information; CaFCP cannot vouch for the accuracy or timeliness of station status on other platforms.*

**Additional Information**

• Drivers may wish to contact their dealerships or automaker customer service toll-free support line if they need assistance due to a station outage.

• The following are additional hydrogen provider resources:
  
  o Air Products: 1-800-224-2724 (Use option 2 when calling the customer service number)
  
  
  o True Zero: (844) 878-9376; [https://www.truezero.com](https://www.truezero.com)
  
  